

Grievance redressal and Dispute settlement mechanism

In the event, the Client has any grievance on the service standards or reporting that the Portfolio Manager has agreed to provide, the Client shall write to the Compliance officer of the Portfolio Manager, whose contact co-ordinates are provided below or you may follow the below steps:-

Step 1: Kindly contact the Compliance officer for any concerns/complaints to be raised.

Name: Ronak Mehta
Designation: Manager – Operations and Finance
Address: JJT House, Plot No. A/44-45, Road No.2, MIDC, Andheri (East), Mumbai 400093.
Phone: +91-22-49767774
Email: pms.support@rohaassetmanagers.com

Step 2: If not satisfied, you may escalate the complaint through either of the below portal:-

Option 1: SEBI has launched a new web-based centralized grievance system called SCORES i.e. SEBI Complaints Redressal System for online filing, forwarding and tracking of resolution of Investor complaints.

Without prejudice to anything stated above, the Client can also register its grievance/complaint through SCORES (SEBI Complaints Redress System), post which SEBI may forward the complaint to the Portfolio Manager and the Portfolio Manager will suitably address the same. SCORES is available at <https://scores.sebi.gov.in/> or you may also contact their toll-free helpline service number (1800 266 7575 or 1800 22 7575)

OR

Option 2: You can initiate your grievances via [SMARTODR](#) (Online Dispute Resolution) portal.